

Interstate Telcom Consulting, Inc.

Independent Telecommunications Consultants

June 26, 2014

PUBLIC DOCUMENT-TRADE SECRET DATA HAS BEEN EXCISED

Ms. Marlene H. Dortch Office of the Secretary Federal Communications Commission 445 12th Street SW Washington, DC 20554

Mr. Burl Haar Executive Secretary Minnesota Public Utilities Commission 121 Seventh Place East, Suite 350 St. Paul, MN 55101 Received & Inspected
JUN 27 2014

FCC Mail Room

Re: WC Docket No. 10-90, 11-42 and 14-58: Form 481 - Annual Reporting Requirements for High-Cost and Low Income Recipients MN PUC Docket No. 14-08

Pursuant to Section 54.313 and 54.422 of the Federal Communications Commission's rules, enclosed is a redacted version of Form 481 Annual Reporting Requirements and Certifications for Wilderness Valley Telephone Company, Study Area Code 361348. Wilderness Valley Telephone Company is a state-designated ETC, and as such, is submitting to the Commission information from FCC Form 481. A confidential "Trade Secret" filing of this information was also made under Docket 10-90, 11-42 and 14-58.

Should you have any questions, please contact me via e-mail at <u>roxih@interstatetelcom.com</u> or by phone at 320/848-6641.

Sincerely,

Roxi Hacker

Regulatory Consultant

Enclosures:

Cc: Bob Riddell

No. of Copies recid_OY/ List ABCDE

FCC For	m 481 - Carrier Annual Reporting Data Collection Form		FCC Form 48 OMB Control July 2013	1 No. 3060-0986/OMB Control No. 3060-0819
<010>	Study Area Code	361348		
<015>	Study Area Name	WILDERNESS VALLEY		
<020>	Program Year	2015		leceived & Inspected
<030>	Contact Name: Person USAC should contact with questions about this data	Roxi Hacker		
<035>	Contact Telephone Number: Number of the person identified in data line <030>	3208486641 ext.		JUN 27 2014 CC Mail Room
<039>	Contact Email Address: Email of the person identified in data line <030>	roxih@interstatetel		
ANNUA	L REPORTING FOR ALL CARRIERS			54.313 54.422 Completion Required Required (check box when complete)
<100>	Service Quality Improvement Reporting		(complete attached worksheet)	
	Outage Reporting (voice)		(complete attached worksheet)	1 1
<210>	F	outages to report		✓ ////////////////////////////////////
<300>	Unfulfilled Service Requests (voice) 0			
<310>	Detail on Attempts (voice)			
			(attach de	scriptive document)
<320>	Unfulfilled Service Requests (broadband)			
<330>	Detail on Attempts (broadband)		(attach o	descriptive document)
<400>	Number of Complaints per 1,000 customers (voice)			
<410>	Fixed 0.0			/ /
<420> <430>	Mobile 0.0 Number of Complaints per 1,000 customers (broad)	band)		()
<440>	Fixed 0.0			
<450>	Mobile 0.0 Service Quality Standards & Consumer Protection R	ules Compliance	(check to indicate certification)	
<500>	361348MN510WildernessValley.pdf	Constitution of the Consti	7	
<510>			(attached descriptive document)	1 1
<600>		H03-0	(check to indicate certification)	✓
	361348MN610WildernessValley.pdf			
		*	(attached descriptive document)	
<610>			a a	
	Company Price Offerings (voice)		(complete attached worksheet)	
	Company Price Offerings (broadband) Operating Companies and Affiliates		(complete attached worksheet) (complete attached worksheet)	
	Tribal Land Offerings (Y/N)?	(6)	f yes, complete attached worksheet)	
<1000>	Voice Services Rate Comparability 361348MN1010WildernessValley.pdf		(check to Indicate certification)	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
<1010	>		(attach descriptive document)	✓ <i> </i>
<1100	> Terrestrial Backhaul (Y/N)?		(if not, check to indicate certification)	
<1110			(complete attached worksheet)	
<1200	> Terms and Condition for Lifeline Customers Price Cap Carriers, Proceed to Price Cap Additional	Documentation Worl	(complete attached worksheet)	
	Including Rate-of-Return Carriers affiliated with P	Minus dida cena masenza en uma escere	a was salar run	
<2000>		09 807	(check to indicate certification)	
<2005>	Rate of Return Carriers, Proceed to ROR Additiona	l Documentation Wor	(complete attached worksheet) ksheet	
<3000>			(check to indicate certification)	
<3005>	•		(complete attached worksheet)	V

				OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	
<010>	Study Area Code	361348			
<015>	Study Area Name	WILDERNESS VALLEY	Y		70-
<020>	Program Year	2015			
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker			
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.			
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxib@interstate	telcom.com		
<110>	Has your company received its ETC certification from the FCC?	(yes / no	0 0		
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no	,00		
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only required to address voice telephony service.	company is a	1348MN110WildernessVal	Name of Attached Document	
	112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.				
<113>	Maps detailing progress towards meeting plan targets				
<114>	Report how much universal service (USF) support was received				
<115>	How (USF) was used to improve service quality]		
<116>	How (USF)was used to improve service coverage				
<117>	How (USF) was used to improve service capacity				
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.				

(200) Service Outage Reporting (Voice)	100		FCC Form 481	
Data Collection Form			OMB Control No	3060-0986/OMB Control No. 3060-0819
The			July 2013	先 生 生 生

<010>	Study Area Code	361348
<015>	Study Area Name	WILDERNESS VALLEY
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com

<220>

	100000		2000	programme.					100-00		0.4000
<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f>Did This Outage</f>	<g></g>	<h>></h>
Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
								-			
_								-			
								+			
	-										

22 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	ce Offerings including Voice Rate Data lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	361348
<015>	Study Area Name	WILDERNESS VALLEY
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com
<701>	Residential Local Service Charge Effective Date 1/1/2014	
<702>	Single State-wide Residential Local Service Charge	

	5a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<bs></bs> ch5>	KP KP
s	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
H									
								AMARIA MA	
		100							
					See at	tached worksheet			
-	-								
								199	
-								1	

(710) Broadband Price Offerings Data Collection Form			FCC Form 481	986/OMB Control No. 3060-0819
Data Collection Form	A SERVICE		July 2013	Sad/OMB Collecting Successive

<010>	Study Area Code	361348
<015>	Study Area Name	WILDERNESS VALLEY
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com

11>	- cal>	(a)	(bi>	 	*	<d1></d1>	(2004) <d2></d2> (20)	<d3>.</d3>	<d4>></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select
				- See attac worksheet -	hed				
		1000							

H107170050037500000000000	erating Companies ection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	361348		Α
<015>	Study Area Name	WILDERNESS VA	ALLEY	
<020>	Program Year	2015		
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker		
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ex	xt.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxib@inters	tatetelcom.com	
12				
<810>	Reporting Carrier Wilderness Valley Telephone Company			
<811>	Holding Company			
<812>	Operating Company Wilderness Valley Telephone Company			
<813>	(al>		<a2></a2>	<a3></a3>
	Affiliates		SAC	Doing Business As Company or Brand Designation
		See att	ached worksh	eet
-				
-				

2524 AUGUSTON 191500	bal Lands Reporting ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> <015> <020> <030> <035> <039>	Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <03 Contact Email Address - Email Address of person identified in data line <03 Tribal Land(s) on which ETC Serves	
<920>	Tribal Government Engagement Obligation	Name of Attached Document
to confin	Needs assessment and deployment planning with a focus on Tribal	Select (Yes,No, NA)

(1100) No Terrestrial Backhaul Reporting Data Collection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013		
<010>	Study Area Code	361348			
<015>	Study Area Name	WILDERNESS VALLEY			
<020>	Program Year	2015			
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker			
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.			
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com			
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)				
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)				

Lifeline	erms and Condition for Lifeline Customers ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. July 2013	3060-0819
<010>	Study Area Code	361348	
<015>	Study Area Name	WILDERNESS VALLEY	
<020>	Program Year		
<030>	Contact Name - Person USAC should contact regarding this data	2015 Roxi Hacker	
<035>	Contact Telephone Number - Number of person identified in data line <030>		
<039>	Contact Email Address - Email Address of person identified in data line <030:		
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	361348MN1210WildernessValley.pdf	
		Name of Attached Document	
<1220>	Link to Public Website HTTP		
or the we	neck these boxes below to confirm that the attached document(s), on line 1210, bsite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers must report:		
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,		
<1222>	Details on the number of minutes provided as part of the plan,		
<1223>	Additional charges for toll calls, and rates for each such plan.		

T0000000000000000000000000000000000000	rice Cap Carrier Additional Documentation			ECC Form 481
	lection Form			OMB Control No. 3060-0986/OMB Control No. 3060-0819
Including	Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers			July 2013
<010>	Study Area Code	361348		
<015>	Study Area Name	WILDERNESS VALLEY		
<020>	Program Year	2015		
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker		
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com		100 Harris
CHECK ti	he boxes below to note compliance as a recipient of incremental Connect Ameri support as set forth in 47 CFR § 54.313(b),(c),(d),(i)	그 그 그 사는 이번 사람이 사람이 그 사람이 그 그 그래요?		
	Incremental Connect America Phase I reporting		_	
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))			
<2011>	3rd Year Certification {47 CFR § 54.313(b)(2)}			
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))			
<2012>	2013 Frozen Support Certification			
<2013>	2014 Frozen Support Certification		\vdash	
<2014>	2015 Frozen Support Certification			
<2015>	2016 and future Frozen Support Certification			
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))		6/	
<2016>	Certification Support Used to Build Broadband			
	Connect America Phase II Reporting (47 CFR § 54.313(e))			
<2017>	3rd year Broadband Service Certification			
<2018>	5th year Broadband Service Certification			
<2019>	Interim Progress Certification			
<2020>	Please check the box to confirm that the attached document(s), on pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support addresses of community anchor institutions to which began providing preceding calendar year.	shall provide the number, names, and	on	
<2021>	Interim Progress Community Anchor Institutions			

3000) R	ate Of Return Carrier Additional Documentation		FCC Form 481	
ata Col	ection Form		OM8 Control No	. 3060-0986/OM8 Control No. 3060-0819
	the second secon		July 2013	
<010>	Study Area Code	361348		
<015>	Study Area Name	WILDERNESS VALLEY		
<020>	Program Year	2015		
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker		
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxin@interstatetelcom.com		12400 AV
CHECK	the boxes below to note compliance on its five year service quality plan (pursuar CFR § 54.313(f)(2). I further certify that the	nt to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring the information reported on this form and in the documents atta		
				T .
(3010)	Progress Report on 5 Year Plan	1		1
,,	Milestone Certification (47 CFR § 54.313(f)(1)(i))	100		1
		Name of Attached Document Listing Required Inform	mation	
	Please check this box to confirm that the attached document(s), on line 3	012 contains the required information pursuant to	_	
	\S 54.313 (f)(1)(ii), the camer shall provide the number, names, and addreproviding access to broadband service in the preceding calendar year.	esses of community anchor institutions to which began	_Ц	
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))			
		Name of Attached Document Listing Required Information		1
(2012)	1	(Yes/No)	•)()	
(3013)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report	(Yes/No)	78	
		•	V(2) compliance requir	66.0°
	check these boxes to confirm that the attached document(s), on line 3017	r, contains the required information pursuant to § 54.313(1)	(2) compliance requi	res.
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		4	
(3016)	Document(s) for Balance Sheet, income Statement and Statement of Ca	sh Flows		
				7
(3017)	if the response is yes on line 3014, attach your company's RUS annual report and all required documentation			
		Name of Attached Document Listing Required Information		
(3018)	If the response is no on line 3014, Is your company audited?	(Yes/No)	വെ	
(2010)		(,,,,,,,,		
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains			
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a fo	ormat comparable to RUS Operating Report for Telecommunication	ons 🗸	
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Co	ash Flows	—	
(3021)	Management letter issued by the independent certified public accountant that	performed the company's financial audit.		
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:			A
(3022)				
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a			
	format comparable to RUS Operating Report for Telecommunications			
	Borrowers,			
(3023)	Underlying information subjected to a review by an independent certified			
	public accountant			
(3024)	Underlying information subjected to an officer certification.	SWEWAY		
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of Ca			
	1	361348MN3000Wilderness.pdf		
(3026)	Attach the worksheet listing required information		- 1	
(SOEU)	The state of the s		- 1	
	I		- 1	
	L	Name of Attached Consument Listing Required Information		

NAMES AND ADDRESS OF THE PARTY	tion - Reporting Carrier lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	361348	
<015>	Study Area Name	WILDERNESS VALLEY	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker	
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.	

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

<039> Contact Email Address - Email Address of person identified in data line <030> roxinginterstatetelcom.com

I certify that I am an officer of the reporting carrier; my resp recipients; and, to the best of my knowledge, the informatio	onsibilities include ensuring the accuracy of the annual reporting requirements for universal service support n reported on this form and in any attachments is accurate.
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:

LI SECTION FOR THE PARTY OF THE	tion - Agent / Carrier Jection Forms	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	361348
<015>	Study Area Name	WILDERNESS VALLEY
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<030>	Contact Email Address - Email Address of person identified in data line <030>	rovib@interstatetelcom.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) ITCI is authorized to submit the information reported on behalf of the reporting also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the augent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.					
Name of Authorized Agent: ITCI	1980 L				
Name of Reporting Carrier: WILDERNESS VALLEY					
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/23/2014				
Printed name of Authorized Officer: Robert Riddell					
Title or position of Authorized Officer: President					
Telephone number of Authorized Officer: 2184886564 ext.					
Study Area Code of Reporting Carrier: 361348	Filing Due Date for this form: 07/01/2014				

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recip	ients on Behaif of Reporting Carrier
, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service supports the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the inform	있습니다. 그렇게 하면 있었다. 나이지는 것 같아 있는데 보고 있다면 하는데 모든데 없다면 다른데 하는데 하는데 하는데 하는데 하는데 하는데 하는데 하는데 하는데 하는
lame of Reporting Carrier: WILDERNESS VALLEY	
Name of Authorized Agent or Employee of Agent: ITCI	
ignature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date: 06/23/2014
rinted name of Authorized Agent or Employee of Agent: Roxi Hacker	
itle or position of Authorized Agent or Employee of Agent Regulatory Consultant	
elephone number of Authorized Agent or Employee of Agent: 3208486641 ext.	
itudy Area Code of Reporting Carrier: 361348 Filing Due Date for this form: 07/0	1/2014

Attachments

REDACTED - FOR PUBLIC INSPECTION

REDACTED:

Wilderness Valley Telephone Company
Five Year Quality of Service Plan
2015-2019

Wilderness Valley Telephone Company

Form 481 Line No.: 510 Compliance with Service Quality Standards and Consumer Protection

As required by Minnesota Administrative Rule "7812.0700 Minnesota General Service Quality Requirements, Subpart 1" the local services provided by the Wilderness Valley Telephone Company are provided under internal company operating procedures and publically available tariffs which are in compliance with applicable Minnesota Public Utility Commission orders and rules including:

7810.0100 DEFINITIONS. 7810.0200 SCOPE. 7810.0300 STATUTORY AUTHORITY.

RECORDS AND REPORTS

7810.0400 RETENTION OF RECORDS.
7810.0500 DATA TO BE FILED WITH THE COMMISSION.
7810.0600 REPORT TO COMMISSION ON SERVICE DISRUPTION.
7810.0900 LOCATION OF RECORDS.

CUSTOMER RELATIONS

7810.1000 INFORMATION AVAILABLE TO CUSTOMER AND PUBLIC. 7810.1100 COMPLAINT PROCEDURES. 7810.1200 RECORD OF COMPLAINT.

CUSTOMER BILILNG; DEPOSIT AND GUARANTEE REQUIREMENTS

7810.1400 CUSTOMER BILLING.

7810.1500 DEPOSIT AND GUARANTEE REQUIREMENTS.

7810.1600 DEPOSIT.

7810.1700 GUARANTEE OF PAYMENT.

DISCONNECTION OF SERVICE; SERVICE DELAY

7810.1800 PERMISSIBLE SERVICE DISCONNECTIONS WITH NOTICE.

7810.1900 PERMISSIBLE SERVICE DISCONNECTIONS WITHOUT SERVICE.

7810.2000 NONPERMISSIBLE REAONS TO DISCONNECT SERVICE.

7810.2100 MANNER OF DISCONNECTION.

7810.2200 RECONNECTION OF SERVICE.

7810.2300 NOTICE REQUIREMENTS.

7810.2400 BILL DISPUTES.

7810.2500 ESCROW PAYMENTS.

7810.2600 WAIVING RIGHT TO DISCONNECT; EMERGENCY STATUS.

7810.2800 DELAY IN INITIAL SERVICE OR UPGRADE.

DIRECTORIES

7810.2900 CONTENT OF DIRECTORIES.
7810.3000 MAINTENANCE OF PLANT AND EQUIPMENT.
7810.3100 EMERGENCY OPERATIONS.

Wilderness Valley Telephone Company

Form 481 Line No.: 510 Compliance with Service Quality Standards and Consumer Protection

ENGINEERING

7810.3200 CONSTRUCTION OF TELEPHONE PLANT. 7810.3300 MAINTENANCE OF PLANT AND EQUIPMENT. 7810.3900 EMERGENCY OPERATIONS.

INSPECTIONS, TESTS, SERVICE REQUIRMENTS

7810.4100 ACCESS TO TEST FACILITIES. 7810.4300 ACCURANCE REQUIREMENTS. 7810.4900 ADEQUACY OF SERVICE. 7810.5000 UTILITY OBLIGATIONS. 7810.5100 TELEPHONE OPERATORS. 7810.5200 ANSWERING TIME. 7810.5300 DIAL SERVICE REQUIREMENTS. 7810.5400 INTEROFFICE TRUNKS. 7810.5500 TRANSMISSION REQUIREMENTS. 7810.5800 INTERRUPTIONS OF SERVICE. 7810.5900 CUTOMER TROUBLE REPORTS. 7810.6000 PROTECTIVE MEASURES.

7810.6100 SAFETY PROGRAM.

Wilderness Valley Telephone Company

Form 481 Line No.: 610 Description of Functionality in Emergency Situations

Wilderness Valley Telephone Company pursuant to Minnesota Administrative Rule "7810.3900 Emergency Operations" has:

- Established reasonable provisions to meet emergencies resulting from failures of lighting or power service, sudden and prolonged increases in traffic, illness of operators or from fire, storm, or acts of God including provisions for emergency power that meet or exceed the rule requirement to provide:
 - o A minimum of four hours of battery service in each central office.
 - A permanently installed power unit in exchanges exceeding 5,000 lines.
 - Mobile power units that can be delivered on short notice and which can be readily connected in offices without installed emergency power facilities.
- Has informed employees as to the procedures to be followed, including reasonable rerouting of traffic around damaged facilities and the deployment of emergency power in the event of emergency in order to prevent or mitigate interruption or impairment of telecommunications service.

(700)	Price Offerings	including	Voice	Rate	Data
Data	Collection Form				

FCC Form 481 QMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

Study Area Code	361348
Study Area Name	WILDERNESS VALLEY
Program Year	2015
Contact Name - Person USAC should contact regarding this data	Roxi Hacker
Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com
	Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030>

<701> Residential Local Service Charge Effective Date
<702> Single State-wide Residential Local Service Charge

1/1/2014

<703>

<a1></a1>	<82>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<ba></ba> <b4></b4>	<bs><b5></b5></bs>	KC>
State		SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge		Mandatory Extended Area Service Charge	Total per line Rates and Fee
MN	Exchange (ILEC) 218-777 Wilderness Valley		FR	14.0	0.0	0.0	0.0	14.0
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							Lie Charles	

(710) Broadband Price Offerings Data Collection Form

FCC Form 481

OMB Control No. 3050-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	361348
<015>	Study Area Name	WILDERNESS VALLEY
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com

<711>	<81>	<a2></a2>	<b1></b1>	<b2></b2>	<c> <d1></d1></c>	<d2></d2>	<d3></d3>		<045
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service -	the state of the s	Usage Allowance	Usage Allowance Action Taken When Limit Reached (select)
	MN	218-777	0.0	0.0	0.0	0.0	0.0	0.0	Other, no broadband available above 4/1
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	erating Companies lection Form	是是是在100mm的。	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		361348
<015>	Study Area Name		WILDERNESS VALLEY
<020>	Program Year		2015
<030>	Contact Name - Person L	JSAC should contact regarding this data	Roxi Hacker
<035>	Contact Telephone Num	ber - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address -	Email Address of person identified in data line <030>	roxib@interstatetelcom.com
<810>	Reporting Carrier	Wilderness Valley Telephone Company	
<811>	Holding Company		
<812>	Operating Company	Wilderness Valley Telephone Company	

<813>	**************************************	<a>3>
Affiliates	SAC	Doing Business As Company or Brand Designation
Northern Telephone Comapny	361500	Northern Telephone Company
	-	

LINE 1010 - VOICE SERVICES RATE COMPARABILITY

The Wireline Competition Bureau's most recent reasonable comparability benchmark for voice services is \$46.96, which includes the federal subscriber line charge ("SLC").

In all of the exchanges served by the Wilderness Valley Telephone Company, the single-line residential local rate, including any mandatory extended area service charge, is \$ 14.00. When the federal SLC (\$6.50) and the other state fees are included, the rate becomes \$21.37. Therefore, the Company's pricing of fixed voice services is less than the reasonable comparability benchmark of \$46.96.

Wilderness Valley Telephone Company

Form 481 Line No.: 1210 Terms and Conditions of Voice Telephony Lifeline Plans

 Wilderness Valley Telephone Company offers Lifeline Service Credit according to basic service requirements listed in Minnesota Administrative Rule "7812.06000 – Basic Service Requirements."

Subpart 1. Required services. A local service provider (LSP) shall provide, as part of its local service offering, the following to all customers within its service area:

- Single party voice-grade service and touch-tone capability;
- B. 911 or enhanced 911 access;
- C. 1 + intraLATA and interLATA presubscription and code-specific equal access to interexchange carriers subscribing to its switched access service;
- D. Access to directory assistance, directory listings, and operator services;
- E. Toll and information service-blocking capability without recurring monthly charges as provided in the commission's ORDER REGARDING LOCAL DISCONNECTION AND TOLL BLOCKING CHARGES, Docket No. P-999/CI-96-38 (June 4, 1996), and its ORDER GRANTING TIME EXTENSIONS AND CLARIFYING ONE PORTION OF PREVIOUS ORDER, Docket No. P-999/CI-96-38 (September 16, 1996), which are incorporated by reference, are not subject to frequent change, and are available through the statewide interlibrary loan system;
- **F.** One white pages directory per year for each local calling area, which may include more than one local calling area, except where an offer is made and explicitly refused by the customer;
- **G.** A white pages and directory assistance listing, or, upon customer request, a private listing that allows the customer to have an unlisted or unpublished telephone number;
- H. Call-tracing capability according to chapter 7813;
- I. Blocking capability according to the commission's ORDER ESTABLISHING CONDITIONS FOR THE PROVISION OF CUSTOMER LOCAL AREA SIGNALING SERVICES, Docket No. P-999/CI-92-992 (June 17, 1993) and its ORDER AFTER RECONSIDERATION, Docket No. P-999/CI-92-992 (December 3, 1993), which are incorporated by reference, are not subject to frequent change, and are available through the statewide interlibrary loan system; and
- J. Telecommunications relay service capability or access necessary to comply with state and federal regulations.
- Wilderness Valley Telephone Company Lifeline service offerings are listed in their Local Service Tariff Section 6, Pages 5-8 (attached) pursuant to Minnesota Rule 7812.0600 Subpart 2:
 - **Subpart 2. Separate flat rate service offering.** At a minimum, each LSP shall offer the services identified in subpart 1 as a separate tariff or price list offering on a flat rate basis. An LSP may also offer basic local service on a measured rate basis or in combination with other services. An LSP may impose separate charges for the services set forth in subpart 1 only to the extent permitted by applicable laws, rules, and commission orders.
- The Local Service Tariff is on file with the Minnesota Public Utility Commission.
- All Lifeline subscribers must meet the terms and conditions of Federal Lifeline Eligibility Rules.

Wilderness Valley Telephone Company

Form 481 Line No.: 1210 Terms and Conditions of Voice Telephony Lifeline Plans

Wilderness Valley Telephone Company does adhere to all Federal Lifeline eligibility rules and regulations as well as Minnesota Administrative Rule "7817.0400 - Eligibility for Telephone Assistance Credits" which states:

Minnesota Administrative Rule 237 Chapter 7817.0400

Subpart 1. Information provided. Each local service provider shall annually mail a notice of the availability of the telephone assistance plan to each residential subscriber in a regular billing. If a subscriber has chosen to receive the regular billing other than through U.S. mail, the local service provider shall send the notice in a regular billing using the delivery method chosen by the subscriber for delivery of the regular billing. The notice must state the following: YOU MAY BE ELIBIBLE FOR ASSISTANCE IN PAYING YOUR TELEPHONE BILL IF YOU RECEIVE BENEFITS FROM CERTAIN LOW-INCOME ASSISTANCE PROGRAMS OR MEET CERTAIN INCOME LIMITS. FOR MORE INFORMATION OR AN APPLICATION FORM PLEASE CONTACT

(local service provider) . On request, the local service provider shall mail to a person an application form developed by the commission and the Department of Commerce, and a brochure that describes the telephone assistance plan's eligibility requirements and application process.

Subpart 2. Application process. On completing and signing the application certifying under penalty of perjury that the information provided by the applicant is true and that the statutory criteria for eligibility are satisfied, the applicant must return it to the local service provider for enrollment in the telephone assistance plan. An application may be made by the subscriber, the subscriber's spouse, or a person authorized by the subscriber to act on the subscriber's behalf.

Subpart 4. Eligibility criteria. To be eligible for a telephone assistance credit the applicant must:

- A. be a subscriber who resides in Minnesota or has moved to Minnesota and intends to remain; and
- B. be eligible for the federal Lifeline telephone service discount.

Subpart 7. Applicant and recipient responsibilities. Each applicant and each recipient shall provide current information to the local service provider about permanent changes that affect the applicant's or recipient's eligibility.

Subpart 8. Local service provider responsibilities.

- A. A local service provider shall begin providing telephone assistance credits to an applicant in the earliest possible billing cycle but not later than the second billing cycle following submission of a completed application demonstrating eligibility. If certified, the local service provider shall notify the applicant by, for example, placing telephone assistance credits on the bill.
- B. If an applicant is denied eligibility, the local service provider shall notify the applicant in writing of the reasons for the denial, of the right to appeal, and of the right to reapply.